



The Eye Center of North Florida - Laser and Surgery Center Collection Procedures

As a courtesy to our patients, we will file an insurance claim on behalf of the patient to his or her insurance plan.

Patients are responsible for understanding their insurance coverage and for paying their patient portion. We will collect any co-payments, deductibles, and co-insurance amounts at or before the day of surgery. As a reminder, patients are responsible for any balance not covered by their insurance company.

If you do not have insurance, you are responsible for all fees incurred with the surgeon, facility and anesthesia. You will need to arrange payment with each entity separately.

Unpaid claims by the payer may result in the account's outstanding balance being fully transferred to the patient for collection. If needed, the center will attempt to reach a patient by any method available to us to secure payment on the outstanding balance. If the account becomes delinquent, it may be placed with an agency for collection in which their fees and expenses may be the obligation of the patient.

Patients who have any financial questions or concerns should contact our office at 850-784-3937.